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Description automatically generatedLogo, company name

Description automatically generatedYASHWANT MAHENDRAN**

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**SUMMARY**

Solutions-driven Business Analyst and SCRUM master with 8+ experience leading cross-functional teams in the development, documentation and delivery of process innovations driving the attainment of business goals.

**SKILLS & CERTIFICATIONS**

* **Certifications:** SAFe 5 PO/PM, PSM1, lean Six SigmaYellow, Orange Belt, MSME - Business Development
* **Business Analysis tools:** MS Power BI, MS Azure DevOps(ADO), MS Project, JIRA, ServiceNow, Confluence.
* **Analytical Tools:** MySQL, IBM Data stage, Google Analytics.
* **UX Skills:** Wireframing, Prototyping using Sketch, Adobe XD (for Mobile App and Web App),Marvel
* **Testing Skills:** Regression, Sanity, smoke, unit, and API (SOAP UI) test.
* **Programming Languages:** SQL,ABAP, Python (Basics)
* **Workshops**: scrum.org, scrumalliance.org, Scaled Agile, Adobe XD, Inbound logistics Webinars.

**EXPERIENCE**

**RICEFW Technologies Inc**

**Sr. Business Analyst Power BI / Scrum Master Aug 2021 – Till Date**

**Client: Walmart, Bentonville, AR**

* Create Power BI visualization of Dashboards & Scorecards (KPI) for Walmart AP.
* Assisted Supply chain analysts with automating reporting functionality using Power BI tools Power BI reporting, Dashboards & Scorecards (KPI) and MySQL, AWS & Data warehouse data sources.
* Lead daily stand-ups and scrum ceremonies for two scrum teams.
* Work with product owners to groom the backlog and plan sprints.
* Track, escalate and remove impediments.
* Successfully guided three development teams through transition from waterfall to Agile development.
* Coached team members on Agile processes and facilitated planning meetings and retrospectives.
* Maintained task board and produced daily burndown charts.
* Massive experience in managing multiple technological projects within the financial industry involving planning/tracking, issues resolution, conflict management, resource management, status reporting, quality enforcement, and multiple vendors.
* Assisted in facilitating the Scrum ceremonies such as: Product Increment planning, sprint planning, daily stand ups, grooming, sprint demos, and retrospectives.
* Business analysis of DWH solution, data modeling and testing of program or application modules that meet design specification
* Participate on execution and documentation of tests necessary to ensure that an application or technical environment meets performance requirements
* Work with stakeholders across the business to ensure that user stories are clearly defined, delivered, and approved for deployment.
* Work and collaborate with other business analysts across the train to achieve a common goal.
* Translate business requirements into detailed system requirements and technical design specifications.
* Investigate, map, model, define and document required business processes, including business process that improve data collection and quality.
* Carry out requirements analysis for change requests including requirements gathering and participating in workshops to understand project objectives and scope.
* To work with other business analysts and members of group infrastructure to develop realistic solutions to business requirements, considering budgets, timescales, and costs
* Support the development of training and implementation material • Assist in integration and acceptance testing.
* Participate in sprint planning where applicable.

**GEODIS Americas – Brentwood, TN Dec. 2019 – Aug 2021**

**Business Analyst II – Mercury Gate TMS**

As an Implementation Analyst and Scrum master – I am responsible for a prominent role in all aspects of business system solution implementations including process design, system set-up and configuration, user training, testing, go-live support, co-ordinate communication and continuous improvement.

*(As an Implementation Analyst)*

* Analyze complex customer and business partner requirements to effectively implement and support business systems.
* Executes implementation processes for new customers and conversions by applying systems implementation concepts.
* Provides analysis, support, and guidance to both internal and external critical customers on complex electronic data transfers covering enrollment, claims, billing statements and payments
* Conduct EDI data transfer testing and reviews submissions for exceeding quality standards.
* Approve and sign off on integrations between business systems - WMS (Synapse) and TMS (Mercury Gate).
* Review existing EDI processes, procedures, and systems to improve submission rate, reduce paper remits and improve the quality of each encounter with EDI Identifies best practices.
* Successfully implemented a 3.6 million Implementation project working along with cross function teams slashing time of testing

and delivery by 11% during 1st quarter and by 17% during the 2nd.

* Serve as a liaison between Vendor and Client.
* Client worked for: Dukal, ACCO Brands USA, PetSafe, Redbull (support), FCS, GEODIS Brokerage ( DW project)

*(As a Scrum Master)*

* Organize and facilitate daily scrum, sprint reviews, retrospectives, sprint, and release planning.
* Collaborate closely with product owner on backlog grooming to keep product backlog relevant and prioritized, ensuring acceptance criteria are agreed upon and stories are ready for sizing.
* Effectively track team’s progress, including burn down, velocity and release forecasting.
* Expertly promote continuous improvement and help teams increase productivity and foster innovation.
* Enabled improvement in team delivery commitments and capacity planning for sprints by identifying & tracking hidden tasks that increased customer satisfaction.
* Facilitated Agile adoption Retrospective for the organization with the leadership and guided teams with outcome resulting in enhanced performance.
* Manage MercuryGate ServiceNow dashboard for team’s visibility of Work Items.

**DALKO RESOURCES INC. – Sharpsville, PA March2017 –Dec. 2019**

**Business Analyst II (Jan. 2018 –Dec 2019)**

Product owner for DALKO TMS Web application and Mobile prototype

* Met regularly with Business and internal stakeholders to understand the company's plans for the products.
* Created product plans and user stories based on business and customer requirements for three different financial reporting products.
* Coordinated and managed development work with an offshore team.
* Designed product features and enhancements that improved production performance by 25%.
* Led and coordinated scrum and release activities for a cross-product, cross-group, multiple team product release that allowed the release to ship ahead of schedule.
* Developed quality measures and procedures for improving bug testing and reporting and evangelized them within the division.
* Engage client to gather software requirements/business rules, and ensure alignment with development teams
* Translate stakeholder requirements into over 10 different tangible deliverables such as functional specifications, user cases, user stories, workflow/process diagrams, data flow/data model diagrams.
* Evaluate risks related to requirements implementation, testing processes, project communications, and training saving the company on average $8,000.
* Identify and reconcile errors in client data to ensure accurate business requirements.

**Scrum Master -IT Assistant - (March 2017 – Dec. 2017)**

As a Scrum Master I lead daily stand-ups and scrum ceremonies for on-shore, offshore scrum teams and work with product owners to create/groom the backlog, plan sprints in build a high quality and reliable Transportation Management System.

* Create User stories, sprints, maintain backlogs and Facilitate Release Planning, Sprint Planning, Backlog Grooming, and Retrospective meeting using Microsoft Visual Studio Team Services (MS Azure DevOps)
* Trained 2 Scrum Masters for other departments and Enforced Kanban usage, cutting cycle time 20%.
* Led 2 Scrum teams, working with cross-functional teams to increase revenue from $1.2 million to $1.4 million in 1 years, slashing time to delivery 11% during 1st quarter and by 17% during the 2nd quarter.
* Practiced NEXUS Framework/SAFe in a scaled agile project with 4 Scrum development teams.
* Improved team velocity by 10% by incorporating capacity planning into sprint planning sessions.
* Liaising between developers and project stakeholders; fostering quality communication between engineering disciplines

**KAAVIAN SYSTEMS PVT. LTD. –Chennai, India June 2013 – July 2014**

**Associate Consultant/ Business Analyst (SAP – SCM)**

* Successfully implemented 2 full cycle SCM projects while delivering solutions on-time, on-budget.
* Implemented SDLC development life cycle with SCRUM methodology using JIRA
* Achieved a 15%-20% reduction in development costs, while continuing to deliver products with similar business value, by improving our agility and developing minimum viable products.
* Designed and developed a function module that reduces lane cost by over 4.3% for LTL shipments.

**CSS CORP PVT. LTD. –Chennai, India Jan. 2012 – Feb. 2013**

**Jr. Business Analyst (NETGEAR USA)**

* Install, configure, maintain, and provide extensive technical support for NETGEAR networking devices.
* Worked with UI developers and product owners in building prototypes of Netgear Genie Mobile application.
* Took the responsibility for handling escalations provide KT to the trainees whenever required by the product owner.
* Increased sales, SAT by 4% and 12% respectively within 2 months after joining a team of 6 senior techies.
* Awarded as the best performer and team player on floor for 3 consecutive months.

**EDUCATION**

**College of Information, University of North Texas – Denton, Texas**

**Master of Science, Concentrations: Information Science and Business Analytics June 2016**

Merit Scholarship Recipient | Member of Dean’s List – GPA: 3.66/4

**Coursework:** Data analytics, System analysis & design, UX analysis and Project Management

**Leadership:** Official Tutor –Information systems, Database management and design courses

**ANNA UNIVERSITY – Chennai, India**

**Bachelor of Engineering in Computer Science Dec 2011**

Excelled in Software Eng. course work and enforced Scrum during final team project

**Coursework:** SQL, C Programming, Database Management Systems, Software Engineering, Computer Networks

**Leadership:** Student President – College of Computer Science, Student Entrepreneur 2009 Anna University